

Jefferson Memory Care
Resident Council Meeting – 8/21/2018

- **Staff Members Leading:**

Samantha Prisk, Life Enrichment Coordinator

Nic Hoover, Life Enrichment Assistant

- **What is resident council?**

- An organized, decision-making group of long-term care residents meeting regularly to voice their needs and concerns and to have input into culinary services, activities, policies, and issues affecting their lives in the facility.

NEW BUSINESS

The August Resident Council meeting was attended by (17) residents and (1) family member. Nutritional Services: (Shareen Kinatader), Tabitha Martin (RN), Bruce Fuller (Environmental Services Coordinator), Samantha Prisk (Life Enrichment Coordinator), and Nic Hoover (Life Enrichment Assistant).

The JMC RC President MT and Vice President DM were present to call the meeting to order and lead the Pledge of Allegiance.

Everyone whom took part in this months meeting were overall pleased with the services provided at Jefferson Memory Care, with a few additions and comments. Summary as follows:

Nutritional Services: (Shareen Kinatader)

Announcements:

- Memory Care Partners are calling in all Nutritional Service Coordinators for some new changes, stay tuned to new ideas and plans coming our way!
- We are now announcing 10 minutes before each meal what we will be serving to keep floor staff and residents up to date.
- We are now ordering and implementing fresh fruit and veggies!

Comments Include:

- Very good food the last several weeks!
- Hot carts are working wonderfully, our meals are much hotter!
- A resident asked for egg custard to be made one day.
- A few residents asked if V8 juice could be an option.
- Cheerios, Lucky Charms, and Oatmeal are becoming boring. (We will be looking into new options to prevent this!)
- **Meal of the Month for September:** Breaded Tenderloin Tips, Green Beans, Mashed Potatoes & gravy, and Lemon Pie.

Administration (Ericka Goerlitz & Valentino Matlock)

Announcements:

- We hired a new front desk (administrative assistant/customer service) position, her name is Chloe, she is almost all trained in and doing amazing!

- We have a new RHC, Samantha McCormick, whom you all recognize from being an RCC3 on PM shift for months now, she will be starting her new position sometime in September! Please give her a congratulations!
- Trying to get new caregivers on the floor is a main priority, always, here at Jefferson Memory Care. We are striving to get the best candidates to take care of everyone here!

Comments Include:

- None at this time.

Resident Health: (Tabitha Martin)

Announcements:

- Keep drinking water and staying hydrated.

Comments Include:

- Laundry needs to be more consistent, we are running out of clothes too often. (We will definitely be looking into this, we apologize and will fix this issue ASAP!)
- A few residents showed concern over noticing the floor staff running around all the time lately and were worried they're being "over worked". (We make sure our RCC's are not over working themselves, just happens to be busy days lately, but thank you for noticing and looking after us as we do you!)

Life Enrichment: (Samantha Prisk)

Announcements:

- We will be have implemented 6pm activities on Wednesday and Thursday nights for more opportunities for fun for those who choose to come down.
- Labor Day we will be having some fun Labor Day Trivia and snacks for you guys to enjoy!
- We have the Sassy Steppers and Denny Diamond (whom are both new entertainers) coming back in September since everyone enjoyed them so much!
- We will be having a fun "Photo Shoot" for everyone who would like to participate for the National Assisted Living Week on September 11th, this year's theme is "Capture the Moments."
- We are working on a 4th Anniversary Party in October for friends, family, and staff. We have decided on an old-fashioned Pig Roast BBQ!

Comments Include:

- Could we have Bingo more often than once per week? (Of course! We will schedule it more often for you guys to enjoy!)
- We are enjoying more time outside, thank you for taking us out.

Environmental services: (Bruce Fuller)

Announcements:

- Barb is really amazing in her new role as Housekeeper, thank you everyone for making her feel at home!
- Looking into putting in water fountains and neat bird baths in courtyards for everyone to enjoy!

Comments include:

- A few residents keep having concerns of their TV's cable cutting out. (We will take a look at each one to make sure it's all up and running for you guys!)
- A resident noticed that some of the keys to the courtyard doors are missing. (We found them and sometimes the staff/family members have them and forget to put back but we will keep an eye out each day.)
- Is it possible to get our rooms vacuumed more often? (Of course! Anytime you would like just let us know and it will be done as soon as we can!)

Other questions/comments/concerns/feedback:

None at this time.

The meeting was adjourned by Resident Council President MT.

Next Meeting: 9/26/2018 at 1:30pm in Bistro