

*Jefferson Memory Care*  
**Resident Council Meeting – 2/21/2019**

- **Staff Members Leading:**

Samantha Prisk, Life Enrichment Coordinator

Grace Wellnitz, Life Enrichment Assistant

- **What is resident council?**

- An organized, decision-making group of long-term care residents meeting regularly to voice their needs and concerns and to have input into culinary services, activities, policies, and issues affecting their lives in the facility.

### **NEW BUSINESS**

The February Resident Council meeting was attended by (16) residents and (1) family member. Administrator: (Jeremy Wiese & Tim Loesing), Nutritional Services: (N/A), Bruce Fuller (Environmental Services Coordinator), Samantha Prisk (Life Enrichment Coordinator), and Grace Wellnitz (Life Enrichment Assistant).

The JMC RC President MT and Vice President DM were present to call the meeting to order and lead the Pledge of Allegiance.

Everyone whom took part in this months meeting were overall pleased with the services provided at Jefferson Memory Care, with a few additions and comments. Summary as follows:

### **Nutritional Services: (N/A)**

#### **Announcements:**

- We have a few new dietary aides, Tylor, Sheryl, and Jenny. Make sure to say hello and give them a friendly welcome in!
- Shareen, is no longer with us but we wish her well on her new adventures and will surely miss her!
- Tammy from Bluffview (our sister company) will be around helping out a few weeks of the month still as we continue to make changes and search for the perfect Nutritional Services Coordinator.

#### **Comments Include:**

- A few residents were concerned why Shareen is no longer with us and who will be taking her place. (Don't worry, with Tammy here and our amazing kitchen staff, we will make sure everything stays the same, if not better!)
- Family member also showed concern with constant staff and "major role" changes and absences. (We will address with Administration and promise all is well, just changing times.)
- **Meal of the Month for March:** Corned beef and cabbage, rolls with butter, and red velvet cupcakes.

### **Administration (Jeremy Wiese & Tim Loesing)**

#### **Announcements:**

- Shareen, our Nutritional Services Coordinator, is no longer with us but we wish her well and have some great candidates for the position!
- Customer Service Representative position has been successfully filled! Shelley, will be starting with us within the next couple weeks and we can't be more excited!

- We just want to thank all residents and families for their understanding with some changes going around, please let us know if there is anything you need!

### **Comments Include:**

- A family member asked why they are no longer notified about the changes within the Jefferson Memory Care community via email, letter, or in person any longer and showed frustrations with this. (We apologize sincerely, we will make sure to keep up on this and keep your family and loved ones notified in a timelier matter.)
- We are still on the search for another Resident Health Coordinator.

### **Resident Health: (Alex Fuller, Nicole Lyden, and Angie Jones)**

#### **Announcements:**

- At this time, we are deciding if a facility RN would be needed or not. Will keep you all in the loop when we know more.
- Please make sure you come to any of the Resident Health Coordinators just as you would RN for any comments/questions/concerns.

#### **Comments Include:**

- None at this time.

### **Life Enrichment: (Samantha Prisk & Grace Wellnitz)**

#### **Announcements:**

- We have a new entertainment day coming up we are so excited for! Heavenly Harps and Hammers will be here for the first time on Thursday, March 14<sup>th</sup> at 1:30pm! Make sure to come down and invite whomever you'd like!
- We will be having our St. Patty's day party on Friday, March 15<sup>th</sup> in the Bistro at 1:30pm for all to come and enjoy! Music by Patricia Stone, snacks and beverages, and dancing!
- Due to such low number in attendance on the 6pm activities, we will be only be having them one day per week and re-evaluate participation levels throughout the month and adjust as necessary. We still will be having the nightly movie nights in the Bistro for anyone who would like!
- March 3<sup>rd</sup> is National Caregivers Appreciation Day, make sure you all give our amazing and hard-working floor staff a big hug!
- Day light savings time is this month on Sunday, March 10<sup>th</sup>, make sure to roll your clocks ahead and/or let us know if you need help!
- We are on the look out for a new part time position if you have any suggestions of someone who would be a great fit!
- We will be completing the Inspire your heart with art painting tile project and framing it as soon as we can and hanging in the Bistro if all goes well! Thank you everyone for participating!

#### **Comments Include:**

- A few residents said that they want more food/snacks served with activities. (We will make this happen!)
- A few residents requested more active games. (No problem! We will make sure to have at least 1 per day, if not more!)
- A resident thanked us for movie nights more frequently. (Thanks to the RCC's for helping us too!)

## **Environmental services: (Bruce Fuller)**

### **Announcements:**

- Bruce is still on the lookout for a housekeeper for part time.
- Thank you for being patient with small room fixing needs, I've been extremely busy with the outdoor needs with the harsh winter weather this year!

### **Comments include:**

- None at this time.

### **Other questions/comments/concerns/feedback:**

Family members and residents are showing frustrations with all the changing of staff and not knowing about it. We will make sure to be more appropriate with notifying everyone and apologize for this. Please know all these changes are sudden and everything is still going to be taken care of without hesitation!

The meeting was adjourned by Resident Council President MT.

Next Meeting: 3/25/2019 at 1:30pm in Bistro