

Jefferson Memory Care
Resident Council Meeting – 3/25/2019

- **Staff Members Leading:**

Samantha Prisk, Life Enrichment Coordinator

- **What is resident council?**

- An organized, decision-making group of long-term care residents meeting regularly to voice their needs and concerns and to have input into culinary services, activities, policies, and issues affecting their lives in the facility.

NEW BUSINESS

The March Resident Council meeting was attended by (21) residents and (3) family member. Administrator: (Jeremy Wiese & Tim Loesing), Nutritional Services: (Heather Stachel), Bruce Fuller (Environmental Services Coordinator), and Samantha Prisk (Life Enrichment Coordinator).

The JMC RC President MT and Vice President DM were present to call the meeting to order and lead the Pledge of Allegiance.

Everyone whom took part in this months meeting were overall pleased with the services provided at Jefferson Memory Care, with a few additions and comments. Summary as follows:

Nutritional Services: (Heather Stachel)

Announcements:

- We have a few new dietary aides and cooks coming in, make sure to say hello and give them a friendly welcome in!
- Heather Stachel, the previous head cook for a year, is now promoted and the new Nutritional Services Coordinator!
- Tammy from Bluffview (our sister company) will be around helping out a few weeks of the month still as we continue to make changes and help train Heather in her new position.

Comments Include:

- A resident said she is now on a low potassium diet. (We will all make sure to watch for and make necessary changes for you!)
- A resident requested fried chicken to be back on the menu. (We will look into this!)
- A resident said the sugar free punch tastes like pure water lately and not as sweet. (We will change this out!)
- A few residents said the portions were too large, and a few said the portions were too small. (Please feel free to request less and/or second servings!)
- **Meal of the Month for April:** Spaghetti dinner, garlic bread (not toast sticks), and cream puffs.

Administration (Jeremy Wiese & Tim Loesing)

Announcements:

- Heather Stachel, our previous head cook, has been promoted to our Nutritional Services Coordinator, let's all give her a congrats!
- We have promoted Jayden Robertson, our RCC3 on PM shift to the fourth Resident Health Coordinator for Alpha Quad!
- Our current census is 51 residents.

Comments Include:

- None at this time.

Resident Health: (Alex Fuller, Nicole Lyden, and Angie Jones)

Announcements:

- At this time, we are deciding if a facility RN would be needed or not. Will keep you all in the loop when we know more.
- Please make sure you come to any of the Resident Health Coordinators just as you would RN for any comments/questions/concerns.

Comments Include:

- A resident requested the staff be trained better with Colostomy care. (We will make this happen!)
- A few residents had concerns regarding new residents walking in and out of their rooms and threatening them. (We will make sure to take care of this issue, we know it's an inconvenience but please know we are all here for a reason but your safety is the number one concern!)

Life Enrichment: (Samantha Prisk & Grace Wellnitz)

Announcements:

- We had a few new entertainers in March that we all loved and are planning on booking them throughout the year for you to enjoy! (Heavenly harps and hammers)
- We will be having a Root Beer Float party on Monday, April 29th at 1:30pm to break in the warmer weather!
- We will be looking into outings soon as the warmer weather is upon us for anyone who has suggestions!
- We will be having our Good Friday/Easter day party on Friday, April 19th in the Bistro at 1:30pm for all to come and enjoy! Music by Bill Webb snacks and beverages, and dancing! We will also have Easter Crafts that morning at 10:30am and Easter Cooking Club that afternoon at 3:30pm!
- Due to such low number in attendance on the 6pm activities, we will be only be having them one day per week and re-evaluate participation levels throughout the month and adjust as necessary. We still will be having the nightly movie nights in the Bistro for anyone who would like!
- We are on the look out for a new part time position if you have any suggestions of someone who would be a great fit!
- We will be completing the Inspire your heart with art painting tile project and framing it as soon as we can and hanging in the Bistro if all goes well! Thank you everyone for participating!
- Just a heads up Sam will be gone some days during the week due to Conferences, Expo's, and Conventions to better learn and teach our staff new and exciting things!

Comments Include:

- A few residents said that they want more Ice cream socials (We will make this happen and even have a root beer float party in April!)
- A few residents requested more Polish Poker, Ladder Ball, and Bingo. (Not a problem!)
- A resident thanked us for movie nights more frequently. (Thanks to the RCC's for helping us too!)
- A resident requested an Frostie Freeze Outing soon. (With it being open and in season, no problem!)

Environmental services: (Bruce Fuller)

Announcements:

- We've order newer linens with better hotel like quality for you guys! Towels, wash cloths, and sheets should be in within next few weeks!
- Plants/Courtyards with be up and running within next month as well as patio furniture out!
- Thank you for being patient with small room fixing needs, I've been extremely busy with the outdoor needs with the harsh winter weather this year!

Comments include:

- A resident requested her carpet to be cleaned. (We will do it by end of day today!)
- A bunch of residents thanked Bruce and Ruth for clean rooms and building!

Other questions/comments/concerns/feedback:

Family members and residents are showing frustrations with all the changing of staff and not knowing about it. We will make sure to be more appropriate with notifying everyone and apologize for this. Please know all these changes are sudden and everything is still going to be taken care of without hesitation!

The meeting was adjourned by Resident Council President MT.

Next Meeting: 4/18/2019 at 1:30pm in Bistro