

Jefferson Memory Care
Resident Council Meeting – 11/21/2018

- **Staff Members Leading:**

Samantha Prisk, Life Enrichment Coordinator

Sarah Jaap, Life Enrichment Assistant

- **What is resident council?**

- An organized, decision-making group of long-term care residents meeting regularly to voice their needs and concerns and to have input into culinary services, activities, policies, and issues affecting their lives in the facility.

NEW BUSINESS

The October Resident Council meeting was attended by (14) residents and (1) family member. Nutritional Services: (Shareen Kinatader), Tabitha Martin (RN), Bruce Fuller (Environmental Services Coordinator), Samantha Prisk (Life Enrichment Coordinator), and Sarah Jaap (Life Enrichment Assistant).

The JMC RC President MT and Vice President DM were present to call the meeting to order and lead the Pledge of Allegiance.

Everyone whom took part in this months meeting were overall pleased with the services provided at Jefferson Memory Care, with a few additions and comments. Summary as follows:

Nutritional Services: (Shareen Kinatader)

Announcements:

- We had a few cooks leave onto new adventures, please look for new faces and be patient with changes in the meantime, thank you!
- We've been incorporating daily soup and sandwiches into the menu!
- Please let us know if you'd like substitutes for meals.
- Our Thanksgiving Day meal was a huge hit, thank you for everyone for attending!

Comments Include:

- Food portions could be larger at times. (Please, never hesitate to ask for more!)
- Few residents said they love having soups more often with the cold weather.
- One resident said she gets too much on her plate. (We will defiantly make sure to serve you less and if you want more at any point, just let us know!)
- **Meal of the Month for December:** Oven roasted chicken, garlic potatoes, glazed carrots, and apple pie.

Administration (Ana Hines)

Announcements:

- We have a new Administrator, Jeremy Weiss, starting November 26th, please stop and say hello!
- Valentino, our Assistant Administrator, will be leaving us at end of month. We will miss him but wish him well in his new adventures!
- We have some excellent candidates coming in for Valentino's position!

Comments Include:

- We are excited for a new Administrator and hope he works out well!

Resident Health: (Tabitha Martin)**Announcements:**

- Stay hydrated and if you are having loose stools or feeling nauseous, please let us know asap!
- Please be making sure if you're going outside for appointments and/or family holidays you're bundled up! The wind and cold weather will be coming in like Wisconsin weather always does!

Comments Include:

- Thank you for all you do and the amazing staff we have taking care of us.
- We feel happy, healthy, and at home!
- A resident said her pendant alarm isn't working properly. (We are aware of this, and have Bruce looking into this ASAP.)

Life Enrichment: (Samantha Prisk)**Announcements:**

- We wanted to thank all residents and their families for coming to our Thanksgiving Day Luncheon! We had a blast and love that everyone came out to enjoy!
- We will be doing a Christmas Day arts & craft project in December (date to come) in the Bistro for all residents, families, and staff that would like to join!
- We will be having our annual Christmas Cookie Decorating event, December 20th at 3:00pm in the Bistro!
- We will be having a Thanksgiving Day Meal the day before thanksgiving this year, Wednesday, November 21st in the Bistro for all to join!
- If there are any special requests for families to use the facility for a personal party or any holiday (now that holiday season is coming up) please let us know. If it's not during activity times, the Bistro is always available for you and your families!
- Nic left us, but we have two new Life Enrichment Assistants with us and starting the end of the month! Please welcome Sarah Jaap and Grace Wellnitz to our team!
- Thank you all for being patient and adaptable to the last-minute activity calendar changes, I greatly appreciate the help, kind words, and patience!
- We will be having a Ugly Xmas Sweater day, Friday, December 21st for all to participate and enjoy!

Comments Include:

- A resident asked if we could do Polish Poker more often. (Of course, you got it!)
- A family member said thank you for having so many options and activities each day, it's almost too much but she loves the fact we keep everyone entertained all day long. (Thank you!)

Environmental services: (Bruce Fuller)**Announcements:**

- Bruce put up a ton of Holiday décor, to include neat outdoor lights and deer!
- Window cleaning on the way, don't be frightened when you see me outside your windows.
- Looking into getting heated towels in the Spa room since it tends to be chilly at times for you all to relax and enjoy.

- We are still on the search for a new housekeeper, please let us know if you have anybody in mind.

Comments include:

- Place always looks so clean and tidy!
- We are sad to hear about Barb, but wish her well on her retirement!

Other questions/comments/concerns/feedback:

None at this time.

The meeting was adjourned by Resident Council President MT.

Next Meeting: 12/21/2018 at 1:30pm in Bistro