

Resident Council Meeting – RECONCILIATION DUE BY 2/01/2016

1/27/2016 @ 1:30pm

- **Staff Members Leading:**
- Kelly Buss, Life Enrichment Coordinator; Brandon Kellogg, LE Assistant

- **What is resident council?**
- An organized, decision-making group of long-term care residents meeting regularly to voice their needs and concerns and to have input into culinary services, activities, policies, and issues affecting their lives in the facility.

NEW BUSINESS

The October Resident Council Meeting was attended by (16) Residents and (4) family members. ESC Dalton Black, Cook Glaydis Torres and RN, Rachel Westermeyer attended the meeting to discuss resident concerns.

The JMC RC President MT and Vice President DM were present to call the meeting to order.

The meeting began with a prayer led by Brandon Kellogg (LE assistant) for a resident who had passed away and her family.

Everyone in attendance expressed extreme satisfaction with the overall supports and services provided by JMC Management and Staff. Only a few issues or concerns were noted. Below is a summary of topics and suggestions discussed at the meeting.

Nutritional Services: (Candy Olson)

Announcements:

We are still working on the snack situation
Don't be afraid to ask if you need something

Comments Include:

- **“We need salt and pepper shakers”**
- **“Meals are good”**
- **“I truly appreciate salads”**
- **“There is a good variety at breakfast”**
- **“I am glad they are not serving peas and carrots all the time” (From a family member)**
- **“The portion size is large at times”**
- **“Response: We have more salt and pepper shakers available if needed**

Resident Health: (Rachel, Amanda, Alex and Marcie)

Announcements:

We are still working on a new pendent system that the buzzer is loud and will not go off until reset by staff

Comments Include:

- I am wondering about the toileting schedules, are they being followed?" (From a family member)
- "I don't think staff are assisting my husband with tooth brushing, the tooth brush is always dry when I arrive in the morning" (From a family member)
- "We are missing several pairs of socks and hankies. I just bought a whole pack and there are only two pairs left" (From a family member)
- "Staff do not answer my pendent at all. I had two falls and they never came to assist me"
- "The pendent system is not working. I wait for hours for staff to arrive"
- "What is the podiatrist schedule?" (From a family member)
- "I just need to make sure I have enough depends"
- **"Response: We are working to resolve all issues"**

Life Enrichment (Kelly and Brandon)

Announcements:

- We are looking at outings for the next few months any suggestions would be welcomed
- The Feb calendar was distributed.
- Residents were asked if they wish to vote

Comments Include:

- "You are doing a good job"
- "We love all the activities"
- "How about playing BUNCO" (From a family member)

Response:

- **We are happy everyone is enjoying all the activities,**
- **We will look into getting a BUNCO game started**

Environmental services: (Dalton)

Announcements:

- We are working hard to keep your rooms and the building clean, and in good repair

Comments include:

- "The building looks good"
- "Our rooms are good"
- "When will the bathroom cabinets be moved" (From a family member)

- How often does the housekeeper clean rooms? (From a family member)

Response:

- We are in the process of moving all the bathroom cabinets
- Every room gets cleaned at least one a week, and more often if needed

Other questions/comments/concerns/feedback:

- No other issues were discussed

Meal of the Month:

Residents have decided on a meal of the month for February:

- Meat Loaf
- Mashed Potatoes and Gravy
- Broccoli and Cauliflower
- Red Velvet Cake
- **Meal of the Month to be served on: Feb 5th**

The meeting was adjourned by Resident Council President MT.

Next Meeting: March 23rd at 1:30pm