

Resident Council Meeting – RECONCILIATION DUE BY 10/31/2015

10/28/2015 @ 3:00m

- **Staff Members Leading:**

- Kelly Buss, Life Enrichment Coordinator

- **What is resident council?**

- An organized, decision-making group of long-term care residents meeting regularly to voice their needs and concerns and to have input into culinary services, activities, policies, and issues affecting their lives in the facility.

NEW BUSINESS

The October Resident Council Meeting was attended by (20) Residents and (0) family members. Administrator, Hillary Holman, ESC Dalton Black, RHC Amanda Halfman and RN, Rachel Westermeyer attended the meeting to discuss resident concerns.

The new JMC RC President MT and Vice President DM were present to call the meeting to order.

Everyone in attendance expressed extreme satisfaction with the overall supports and services provided by JMC Management and Staff. Only a few issues or concerns were noted. Below is a summary of topics and suggestions discussed at the meeting.

Nutritional Services: (Candy Olson)

Comments include:

- “The food is good”
- “we would like more salad”
- “Love the serving size”
- “Please order diet soda”

Response:

- **We will look to resolve all issues**

Resident Health: (Rachel, Amanda and Marie)

Announcements:

Per last month’s Resident Council Meeting issues:

- We are working on a new pendent system that the buzzer will not go off until reset by staff
- Snacks are now being delivered must now be documented (3) times per day
- There is now a system in place to minimize the risk of receiving the wrong laundry

Comments include:

- “I think staff are doing a great job”

- “I would like to see the soap dispensers in our bathrooms get moved to a different location”
- “I am no longer having problems with the laundry”
- “Response:
 - We are happy things are going well and the staff are doing a good job.
 - Changing the location of the soap dispensers is not a feasible option. Perhaps we can put a liquid pump hand soap in a location that is more convenient for you.

Life Enrichment (Kelly and Brandon)

Announcements:

- We are looking for suggestions for outings during the winter months.
- The Nov/Dec newsletter and Nov calendar was distributed.
- Resident of the Month was presented to IM.

Comments include:

- “We like all the activities offered throughout the day”
- “How about going to a Christmas movie?”

Response:

- We are happy everyone is enjoying all the activities, we are having a lot of fun too!!
- A Christmas movie is a great idea, I will look into it.

Environmental services: (Dalton)

Announcements:

- We are pleased to introduce Dalton Black as our new Environmental Services Coordinator
- We are currently in the process of hiring a new housekeeper

Comments include:

- “Welcome Dalton”
- Our rooms are good”
- “Who do we see if we have a problem in our rooms?”

Response:

- Please let Dalton, or any staff know if you are having any issues

Other questions/comments/concerns/feedback:

- No additional issues were discussed

Response:

- We are glad things are going well

Meal of the Month:

Residents have decided on a meal of the month for September:

- BBQ Ribs
- Baked potato with sour cream

- Corn
- Apple pie ala mode
- **Meal of the Month to be served on: To be determined**

The meeting was adjourned by Resident Council President MT.