

Resident Council Meeting – RECONCILIATION DUE BY 11/30/2015

11/25/2015 @ 10:00am

- **Staff Members Leading:**

- Kelly Buss, Life Enrichment Coordinator

- **What is resident council?**

- An organized, decision-making group of long-term care residents meeting regularly to voice their needs and concerns and to have input into culinary services, activities, policies, and issues affecting their lives in the facility.

NEW BUSINESS

The October Resident Council Meeting was attended by (20) Residents and (0) family members. Administrator, Hillary Holman, ESC Dalton Black and RN, Rachel Westermeyer attended the meeting to discuss resident concerns.

The new JMC RC President MT and Vice President DM were present to call the meeting to order.

Everyone in attendance expressed extreme satisfaction with the overall supports and services provided by JMC Management and Staff. Only a few issues or concerns were noted. Below is a summary of topics and suggestions discussed at the meeting.

Nutritional Services: (Candy Olson)

Comments include:

- “The food is good”
- “The portion size is good”
- “The kitchen staff always give me what I want and what I can have”
- “We would like salads more”
- “Snacks are still a concern”
- “Can snacks include protein bars/snacks”

Response:

- **We will look to resolve all issues**

Resident Health: (Rachel, Amanda and Marie)

Announcements:

Per last month’s Resident Council Meeting issues:

- We are working on a new pendent system that the buzzer is loud and will not go off until reset by staff
- We are adding more staff, when we reach 50 residents there will be 7 staff on the floor at all times

Comments include:

- “I think staff are doing a great job”
- “Why can’t I get help at night? I think I need a pendent to call staff”
- “Response:
 - **We are happy things are going well and the staff are doing a good job.**
 - **We will make sure everyone who needs a pendent has one”**

Life Enrichment (Kelly and Brandon)

Announcements:

- We are looking to go on an outing to view the Christmas lights for mid-December
- The Dec calendar was distributed.
- Resident of the Month was presented to PT and ST.
- LEC read an article about little known Thanksgiving facts

Comments include:

- “We like all the activities offered throughout the day”
- “We like the painted windows”

Response:

- **We are happy everyone is enjoying all the activities, we are having a lot of fun too!!**
- **We love the windows too”**

Environmental services: (Dalton)

Announcements:

- We are working hard to keep your rooms and the building clean, and in good repair

Comments include:

- “The building looks good”
- “Our rooms are good”

Response:

- **Please let Dalton, or any staff know if you are having any issues**

Other questions/comments/concerns/feedback:

- A resident discussed how to reach her Care Manager to set up a visit with her mother

Response:

- **We will assist with contacting your Care Manager**

Meal of the Month:

Residents have decided on a meal of the month for September:

- Roast Chicken
- Mashed potatoes with gravy
- Pees
- Cranberries
- Warm Dinner Roll
- Pumpkin Pie with Cream

- **Meal of the Month to be served on: To be determined**

The meeting was adjourned by Resident Council President MT.