

Resident Council Meeting – RECONCILIATION DUE BY 1/2/2017

12/28/2016 @ 1:30pm

- **Staff Members Leading:**

- Kelly Buss, Life Enrichment Coordinator

- **What is resident council?**

- An organized, decision-making group of long-term care residents meeting regularly to voice their needs and concerns and to have input into culinary services, activities, policies, and issues affecting their lives in the facility.

NEW BUSINESS

The December Resident Council Meeting was attended by (20) Residents and (0) family members. Rachel Westermeier, Candy Olson, Nutritional Services Coordinator and Rebekah Kellogg, Customer Service Representative attended the meeting to discuss resident concerns.

The JMC RC President MT and Vice President DM were present to call the meeting to order. The meeting began with the Pledge of Allegiance.

The Council members voted unanimously to elect both MT and DM to serve in their respective positions for a second term.

Everyone in attendance expressed extreme satisfaction with the overall supports and services provided by JMC Management and Staff. Only a few issues or concerns were noted. Below is a summary of topics and suggestions discussed at the meeting.

Nutritional Services: (Candy Olson)

Announcements:

- We are hiring a new PM cook who has a lot of experience.
- After New Year's we will be serving lighter desserts.

Comments Include:

- Many residents stated their extreme satisfaction with the meals, servers and menus.
 - **Response: We are happy you are pleased.**
- "I love the breaded chicken, I hope we have it more often."
 - **Response: We are glad you like it, of course we will serve it again.**
- "Could we have less soup, or thicker soup?"
 - **Response: Yes, we could try to make thicker soups.**
- "The meals are the best I have had in any of the places I have lived."
- "Everything is perfect, it doesn't get any better."
 - **Response: This is so nice to hear.**

Administration (Noelle Wiebusch)

Announcements:

- Rebekah is here to represent Administration.
- Please use the suggestion box for you to submit questions/concerns at any time. We will review the submissions at our meetings.

Comments Include:

- All residents in attendance are happy with the services and supports provided by Jefferson Memory Care.
- No concerns were expressed.
 - **Response: we are happy you are pleased."**
- Resident Health: (Rachel, Alex and Carissa)

Announcements:

- No new announcements at this time.

Comments Include:

- No issues with staff, cares, laundry or other services were expressed.
 - **Response: We are happy everything is going well, please let us know if you are having any issues.**

Life Enrichment (Kelly, Alisa, Samantha and Brandon)

Announcements: We hope you enjoyed all of our Christmas special events!

- We are looking forward to all our exciting events this month. Including:
 - 50's Party featuring "Elvis"
 - Monthly Birthday
 - Winter Luau
 - Sassy Steppers Dance Group
 - More Packer Parties
 - Ice Cream Social
 - 7 Musical Events
- The Jan calendar and Jan/Feb Newsletter was distributed and reviewed.

Comments Include:

- "The activities are GREAT!"
 - **Response: we are happy you are pleased.**

Environmental services:

Announcements:

- Dennis has been working hard to keep up with the snow and repairs during the winter season.
- Please let Dennis know if you have any issues.

Comments include:

- "The building looks good."
- Everything is great and Dennis works really hard.

- “Our rooms are kept very clean”
- “Dennis is the BEST!!!
 - **Response: We are glad you are pleased.**

Other questions/comments/concerns/feedback:

- **No other issues were discussed**

Meal of the Month:

Residents have decided on a meal of the month for December:

- Chop Suey with Chow Mein Noodles
- Rice
- Cabbage Cole Slaw
- Egg Roll
- Apple Crisp
- **Meal of the Month to be served on: January, 2016**

The meeting was adjourned by Resident Council President MT.

Next Meeting: Jan 25th at 1:30pm