

Resident Council Meeting – RECONCILIATION DUE BY 3/2/2015

2/25/2015 @ 1:30pm

Staff Members Leading:

Kelly Buss, Life Enrichment Coordinator

What is resident council?

An organized, decision-making group of long-term care residents meeting regularly to voice their needs and concerns and to have input into culinary services, activities, policies, and issues affecting their lives in the facility.

OLD BUSINESS

Nutritional Services:

- It is real good, we get enough to eat
 - I'm glad to hear nobody is going hungry
- The bread is good
 - Bread is very good
- We would like more garlic bread
 - Can do.
- The desserts are fantastic!
- I like mashed potatoes better than those stick potatoes.

Resident Health/Nursing:

- Staff are good and very helpful.
- So far, so good.
- They don't answer at night, I rang the bell and no one came. I had to help my wife to the bathroom myself.
- Buzzer does not work----
 - We are doing our best to find an alternative to our current pendant system
- They wake my wife up to turn her, and then she can't get back to sleep. I don't know why it is so important they wake her up.
 - It is part of her ISP but as her POA for healthcare he has the choice to request that she not be checked on every two hours. The ISP has already been changed to reflect this request.

Life Enrichment

- The Luau was a lot of fun
 - Yes it was! I am glad you enjoyed it, we have many more parties coming up!
- Terrific!
- We liked Bahama Bob
 - He is a likeable guy! Bahama Bob will be a regular performer here at JMC.

- **I really like bowling**
 - Great! It is a lot of fun. We will now be bowling weekly on Tuesday mornings.
- **We are happy there will be more music.**
 - We have at least (2) weekly music events on the schedule.
- **I am looking forward to Music Therapy on Mondays.**
 - For the Love of Music will start on 2/2
- **When will we have Bingo on Saturday?**
 - I will ask the staff to help with this when they can. Hopefully, we will soon be able to add a LE assistant to help out on weekends. In the meantime, we will try to have Bingo during the week as well.
- **Can we get a group together to play cards like Sheephead or Euchre once a week or so?**
 - I will try to get a group together to play each Friday afternoon.
- **I am looking forward to more music and parties.**
 - We will be having many more parties coming up, please check your calendar.
- **We will be bringing in some games to donate.**
 - Wonderful! We really appreciate it, and they will go to good use.

Environmental services:

- **Our rooms are clean.**
- **No complaints.**
- **It is dry in here, we may need some humidifiers.**
 - That is something we do not furnish and will have to be brought in by a family member
- **Can we get a remote control stand, or something to store the remote controls in so we can find them? Sometimes we have to search all over.**
 - I will buy some Velcro and attach it to the remotes, In Living room I will put on the side of mantel and in the dining room will attach to the side of the TV's. I hope this will help you all out so no more missing remotes 😊

Other questions/comments/concerns/feedback:

- **None at this time.**

Meal of the Month:

Residents have decided on a meal of the month for January: **Homemade Pizza Will be served Friday Feb 6th at Noon**

- **Homemade Pizza**
- **Tossed Salad with Dressing**
- **Cheese Bread Sticks**
- **(Mock) Wine and Beer**

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- **Staff Members Leading:**
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- **What is resident council?**
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NEW BUSINESS

The February Resident Council Meeting was attended by (9) Residents and (2) family members. Everyone in attendance expressed extreme satisfaction with the supports and services provided by JMC Management and Staff. No major issues or concerns were noted. Below is a summary of topics and suggestions discussed at the meeting.

Nutritional Services:

“The food is great, we have no complaints” was the overall consensus of the group. Other comments include:

- **“We really get enough to eat”**
- **“The breakfast bakes are really good”**
- **“The cooks really go through the cookbooks and find great recipes”**
- **The pizza was really good”**
- **“We love the donuts on Saturday morning.’ Could we have them more often?”**

Response:

- **This makes me super happy to hear this! We will keep doing our best to make our residents smile!!!! Janelle Gard, Nutritional services**

Resident Health:

No one in attendance had any questions or concerns related to medical care, staffing issues, medications or safety. Comments include:

- **“The staff is great”**
- **“Everyone is so helpful”**
- **“We love it here”**
- **“Please leave my towels in the sink, I will use them again later on. I use them at least two times a day. It is a waste to keep washing them.”**

Response:

Life Enrichment

Residents and family members in attendance stated they were very satisfied with the variety of activities offered. Comments include:

- The Valentine's and Mardi Gras parties very nice, we loved the musicians"
- "We love all the music, especially Bahama Bob. He even played a polka song"
- We would like to have a group to play cards, such as Euchre, Sheephead etc."
- "How about a Polka Band"
- "Please keep Bingo on at least once a week"

Upcoming Community outings were discussed, suggestions include:

- Ride in the country
- Out for Ice Cream
- A trip to McDonalds
- We are up for Everything

Response:

- I am happy you are enjoying all the Activities and Music!!! Please let me know if there is anything else I can add to the calendar. We have many parties and musical events coming up in the near future.
- I am working on setting up a card game at least one a week. So far I have enough people for a game of Euchre, but not Sheephead. We will set up a game on Friday afternoon for now, and work on another day as well.
- I will now have Bingo every Thursday afternoon at 2:00, unless there is a special event planned.
- I am currently seeking a Polka band for a special event later this year. If anyone knows of one in the area, please let me know.
- We are also facilitating Community outings beginning in March, and are always looking for suggestions for locations to visit in the Jefferson and surrounding area.

Environmental services:

Residents and families expressed satisfaction with the overall maintenance and cleanliness of the building and their rooms. Comments include:

- "My room is super clean"
- Sally does a great job, she is very helpful"
- "Our heater makes noise and blows hard"
- "I love my room"

Response:

- Thank You All for the nice comments 😊 As far as the heater goes, I can turn it to low and will check to see why it is making so much noise and get it fixed for you.

Other questions/comments/concerns/feedback:

- When will the "C" wing cable box be installed?" Sally is working on it.

- “Could we have a phone for Resident use? When I ask to use the phone, why do staff ask me who I am calling, and make me stay in the nurse’s station when I use the cordless phone? I should be able to take it to a private area to make my call. I should be able to talk in private.” **If you would like your own phone in your room you have to arrange this with your POA. If you would like to use one of our facility phones staff would be more than happy to assist you with this.**
- “Could we get a bookshelf in a common area, such as the Bistro to share books and magazines?” **I will look into getting a bookshelf for the bistro.**
- “We need an area to keep things for the children that visit, such as books, crayons and toys.” **This could maybe be kept in the bookshelf?**

Response: See responses after questions.

Meal of the Month:

Residents have decided on a meal of the month for March:

- Meat Loaf
- Mashed Potatoes and Gravy
- Corn
- Dinner Roll

○ **The Meal of the Month will be served on 2/10/15**

Upcoming Events:

Every Monday Afternoon: For the Love of Music-Music Therapy

Every Thursday Afternoon: Bingo

3/10 Music by Steven Doyle

3/17 St. Patrick’s Day Party

3/18 Monthly Birthday Party

3/21 Music by Elvis

3/24 Music by Bahama Bob

4/3 Easter Egg Hunt with Easter Bunny Visit

4/7 Senior Rodeo with Music by Cowboy Bob and his Dog Buddy

4/15 Monthly Community Outing (location to be announced)

4/21 Music by Bahama Bob

******Activities subject to change*****

Next Meeting: Wednesday, March 25 at 1pm