

Resident Council Meeting – RECONCILIATION DUE BY 4/01/2016

3/23/2016 @ 10:30am

- **Staff Members Leading:**
- Kelly Buss, Life Enrichment Coordinator

- **What is resident council?**
- An organized, decision-making group of long-term care residents meeting regularly to voice their needs and concerns and to have input into culinary services, activities, policies, and issues affecting their lives in the facility.

NEW BUSINESS

The February Resident Council Meeting was attended by (21) Residents and (0) family members. Candy Olson, Nutritional Services Coordinator and Rachel Westermeyer RN attended the meeting to discuss resident concerns.

The JMC RC President MT and Vice President DM were present to call the meeting to order.

Everyone in attendance expressed extreme satisfaction with the overall supports and services provided by JMC Management and Staff. Only a few issues or concerns were noted. Below is a summary of topics and suggestions discussed at the meeting.

Nutritional Services: (Candy Olson)

Announcements:

We now have an individual doing a work experience to pass snacks on Mon, Tue and Thurs, but you can always ask your core provider for a snack if desired.

We now have string cheese available for snacks

Don't be afraid to ask if you need something to be added to the menu

Comments Include:

- "I appreciate the salads.
- Could we get carrot and celery sticks and dip for snacks?"
 - **Absolutely, we can add to the snack cart**
- "The food is okey-dokey"
- "I like the way that you think about diabetic diets, we always get what we need."
 - **Response: It is our responsibility to make sure everyone gets the correct diet. I am glad you like the variety we serve.**
- "The kitchen workers do a good job and are concerned with our welfare."
- "The food is good here."
 - **Response: We are happy you are pleased!**

Resident Health: (Rachel, Amanda, Alex and Marcie)

Announcements:

The new pendent system is up and running. It alerts the caregiver through the walkie-talkie system, and will not go off until reset by staff.

Comments Include:

- “The pendent system has improved the response time of staff, I would say it is working fair.”
 - **Let us know if you have any problems.**
- “Staff does a good job”
- “I am still having problems with another residents wandering in my room.”
 - **Response: Please let your caregiver know, and remember to keep your door locked if necessary.**
- “Everything is good, the staff are good, but sometimes they get noisy at night when I want to go to sleep.”
 - **Response: We will look into this situation.**
- “What about the ongoing problem of missing items?”
 - **Response: We are making every attempt to return missing items to the owner. We post a note on the computer for all staff to search for the item, and another if the item has been found.**
- “Sometimes staff are passing out towels when they should be passing out pills.”
 - **Response: We will look into this issue.**
- “We are still not getting the correct items back from the laundry.”
 - **Response: Residents items are to be washed separately. We will look into this issue.**

Life Enrichment (Kelly and Brandon)

Announcements:

- We are looking at outings for the next few months any suggestions would be welcomed.
- The April calendar was distributed.

Comments Include:

- “You are doing a good job.”
- “We love all the activities.”

Response:

- **We are happy everyone is enjoying all the activities**

Environmental services:

Announcements:

- We are working hard to keep your rooms and the building clean, and in good repair.

Comments include:

- “The building looks good.”

- “Our rooms are good”

Other questions/comments/concerns/feedback:

- No other issues were discussed

Meal of the Month:

Residents have decided on a meal of the month for April:

- Fried Chicken
- Mashed Potatoes
- Corn/Tossed Salad
- Lemon Meringue Pie
- **Meal of the Month to be served on: April 8, 2016**

The meeting was adjourned by Resident Council President MT.

Next Meeting: April 22nd at 1:30pm