

Resident Council Meeting – RECONCILIATION DUE BY 5/2/2015

4/29/2015 @ 1:30pm

- **Staff Members Leading:**

- Kelly Buss, Life Enrichment Coordinator

- **What is resident council?**

- An organized, decision-making group of long-term care residents meeting regularly to voice their needs and concerns and to have input into culinary services, activities, policies, and issues affecting their lives in the facility.

NEW BUSINESS

The March Resident Council Meeting was attended by (12) Residents and (0) family members. Everyone in attendance expressed extreme satisfaction with the supports and services provided by JMC Management and Staff. No major issues or concerns were noted. Below is a summary of topics and suggestions discussed at the meeting.

Nutritional Services: Candy Olson

- “The food is good, but I wish the vegetables were warmer”
- “Not so much spaghetti all the time”
- “It’s good, no complaints. I wish my food tasted that good.”
- “It isn’t the best, but I have had worse.”
- “The meals are okay.”

Response:

- **We are going to start using new menus, where pasta is not served as often.**
- **We will begin using steam carts to keep the food warm before serving.**

Resident Health: (Hillary, Rachel and Marie)

No one in attendance had any questions or concerns related to medical care, staffing issues, or safety. The only issues noted were related to laundry

Comments include:

- “Takes time.”
- “Staff are okay.”
- I don’t like the buzzer I sit on.”
- “I have lost clothing in the laundry.”
- “My clothing has shrunk.” (This comment was stated by several residents)
- “I have never had any problems.”

Response:

- **We will look into the laundry situation**

Life Enrichment

Comments include:

- “We are enjoying the activities.”
- “I like helping with the rummage sale.”
- “We have so much fun we don’t know how to slow down”
- **I am happy you are enjoying all the Activities and Music!!!**
- **We will have a new LE assistant starting that will be doing new activities in the late afternoon, evenings and on weekends**

Environmental services: (Sally)

No one in attendance had any questions or concerns related to room cleanliness or maintenance.

Comments include:

- “My room is clean”
- “The building is beautiful”
- “I have no complaints”`

Response: **We are happy everyone is satisfied 😊**

Other questions/comments/concerns/feedback:

No one in attendance had any questions or concerns

Response:

Meal of the Month:

Residents have decided on a meal of the month for March:

- Grilled Hamburgers with all the fixings
- Baked Beans
- French Fries
- Applesauce
- Ice Cream with fresh Strawberries
- **The Meal of the Month will be Served on: To be Determined**

Upcoming Events:

Every Monday Afternoon: For the Love of Music-Music Therapy

Every Thursday Afternoon: Bingo

5/2 JMC Rummage Sale to benefit Alzheimer’s

5/5 Music by Bill Hill 1:30pm

5/12 In Honor of Mother’s Day, Music by Karen Wickham 1:30pm

5/18 Outing to the Busy Barn’s Farm 11:00-2:00pm

5/19 Music by Dick Larson 1:30pm

5/26 Music by Bahama Bob 6:00pm

******Activities subject to change*****

Next Meeting: Wednesday, May 27 at 1pm