

Resident Council Meeting – RECONCILIATION DUE BY 6/29/2016

6/22/2016 @ 10:30am

- **Staff Members Leading:**

- Kelly Buss, Life Enrichment Coordinator, Brandon Kellogg Life Enrichment Assistant

- **What is resident council?**

- An organized, decision-making group of long-term care residents meeting regularly to voice their needs and concerns and to have input into culinary services, activities, policies, and issues affecting their lives in the facility.

NEW BUSINESS

The June Resident Council Meeting was attended by (22) Residents and (1) family members. Rachel Westermeyer RN, Dennis Wellnitz Environmental Services Coordinator and Candy Olson, Nutritional Services Coordinator attended the meeting to discuss resident concerns.

The JMC RC President MT and Vice President DM were present to call the meeting to order. The meeting began with the Pledge of Allegiance.

Everyone in attendance expressed extreme satisfaction with the overall supports and services provided by JMC Management and Staff. Only a few issues or concerns were noted. Below is a summary of topics and suggestions discussed at the meeting.

Nutritional Services: (Candy Olson)

Announcements:

- Don't be afraid to ask if you would like to see something added to the menu, we are always open to new ideas.

Comments Include:

- "Can we have spaghetti or pasta more often?"
 - **Response: We will look at the menu to see if we can accommodate this request.**
- "I think the meals are great?"
 - **Response: Thank-you for the positive feedback.**
- "Can we have pizza more, it is so good."
 - **Response: Pizza is hard for most residents to eat, perhaps we can have it as an afternoon snack once in a while.**
- "I like the dessert the best!"
- "I think the meals are terrific."
 - **Response: We are happy you are pleased!**

Administration (Hillary Holman)

Announcements:

- Your administrator is always available to assist you in any way and address your questions and concerns.

Comments Include:

- “Some residents like to walk around the building. Would a couple of park benches be placed for rest stops?” (from a family member)
 - **Response: We will look into how many residents would benefit from this, and consider the request.**
- “I have no problems.”
- “I love it here.”
- “Everything is great.”
 - **Response: We are glad most of you are happy, if there are any specific concerns we can assist with, please let us know.**

Resident Health: (Rachel, Amanda, Alex and Marcie)

Announcements:

- In order to help return lost items, it is important for families and residents to make sure all clothing and personal items are marked with the resident’s name.

Comments Include:

- “I have employees coming in my room, even though it is locked. They know what I have, they go through my drawers to put clothes away. Do they have a right? I am worried about my personal items disappearing. I would rather put clean clothes away myself, can I do this? ”
 - **Response: We will discuss this further after the meeting. Yes, you can put your clothes away yourself.**
- “I am pleased with the staff, and help out when I can” (from a family member)
 - **Response: We are happy you are pleased!**
- “The noise is better at night.”
 - **Response: We are happy to hear things have improved.**
- “There are too many staff on one side of the building, and only one on the other side at night. They are always talking on their phone etc. I have seen family members looking for staff to help and they are all on the other side.”
 - **Response: We will look into this situation.**
- “I do my own laundry, and when I go in the laundry room there is always laundry left in the machines, not touched for hours. Can staff check it more often?
 - **Response: We will look into this issue.**

Life Enrichment (Kelly, Tonya and Brandon)

Announcements:

- We are looking forward to our family BBQ in July, invitations will be sent out to your families soon.

- The July calendar was distributed.

Comments Include:

- “Would it interest anyone to see pictures and descriptions of the aquarium fish displayed on the wall next to the tank?”
 - **Done, I have made a copy of the information we received from the fish company and hung it next to the tank. Enjoy, and let us know if you have any questions about fish, we can ask next time the tank is cleaned.**
- “We love all the activities.”
- “Could we have more outings please, they are really fun.”
 - **Response: We are happy everyone is enjoying all the activities, and will try to schedule more outings as our budget allows**

Environmental services:

Announcements:

- Dennis and Maria are working hard to keep your rooms and the building clean, and in good repair. Please let one of us know if you have any issues.

Comments include:

- “The building looks good.”
- “Our rooms are kept very clean”
- “Dennis fixes everything quick.”
- **Thanks everyone for your comments.**

Other questions/comments/concerns/feedback:

- No other issues were discussed

Meal of the Month:

Residents have decided on a meal of the month for June:

- Pizza
- Garlic Bread
- Tossed Salad
- Fresh Fruit
- Garlic Bread
- Root Beer Float
- **Meal of the Month to be served on: July, 13, 2016**

The meeting was adjourned by Resident Council President MT.

Next Meeting: July 27th at 1:30pm