

Resident Council Meeting – RECONCILIATION DUE BY 8/2/2015

7/29/2015 @ 1:30pm

- **Staff Members Leading:**

- Kelly Buss, Life Enrichment Coordinator

- **What is resident council?**

- An organized, decision-making group of long-term care residents meeting regularly to voice their needs and concerns and to have input into culinary services, activities, policies, and issues affecting their lives in the facility.

NEW BUSINESS

The June Resident Council Meeting was attended by (22) Residents and (1) family members. Nutritional Service Coordinator, Candy Olson and Administrator Hillary Holman attended the meeting to discuss resident concerns.

The meeting was called to order by Resident Council President, HS and second by Resident IM.

Everyone in attendance expressed extreme satisfaction with the overall supports and services provided by JMC Management and Staff. No major issues or concerns were noted. Below is a summary of topics and suggestions discussed at the meeting.

Nutritional Services: (Candy Olson)

Comments include

- “The food is great, the kitchen staff do really well.”
- “We need to be served more veggies”
- “Can we have cold cereal for breakfast?”
- “Can we still have hot breakfast?”

Response:

- **We are glad you like the food.**
- **I and the Nutrition Services staff agree, our menu should include more fruits and vegetables.**
- **By residents’ choice, we will be offering Cornflakes, Raisin Bran, and Cheerios at breakfast.**
- **Residents can still choose to have a hot breakfast any morning.**
- **Please remember, Candy’s door is always open to discuss concerns.**

Resident Health: (Rachel Amanda and Marie)

No one in attendance had any questions or concerns related to medical care, staffing issues, or safety. The only issues noted were related to laundry

Comments include:

- “We are still getting the wrong laundry at times”
- “Staff are doing great, they work really hard”

Response:

- **RCC need to ensure residents are delivered the correct laundry**

Life Enrichment (Kelly and Brandon)

Comments include:

- “The movies are good.”
- “We enjoy the activities that we are doing!”
- “Can we get some card players here”

Response:

- **The movies and documentaries should be enjoyable as well as educational.**
- **I am happy you are enjoying all the Activities and Music!!!**
- **We now have a water machine in the Bistro so residents can be offered water during activities.**
- **We will create a list of card players for specific games and really work on getting folks together during card club, and other times.**

Environmental services: (Sally)

Comments include:

- “My room is clean”
- “The building is beautiful”
- “I have no complaints”

Response:

- **We are happy everyone is satisfied 😊**

Other questions/comments/concerns/feedback:

A question was brought forward by a family member as to why there are so many dead bugs at the front entrance.

Response:

- **The bugs seem to be drawn to the light, and then die during the night. This area is cleaned daily by Environmental Service staff.**

Meal of the Month:

Residents have decided on a meal of the month for August:

- Brat Patties
- Pasta Salad
- Potato Chips
- Lemon Pretzel Torte
- **Meal of the Month to be served on Wednesday, August 12.**

The meeting was adjourned by Resident Council President HS.

Upcoming Events:

Every WEDNESDAY Morning: For the Love of Music-Music Therapy 10:30

Every Thursday Afternoon: Bingo 2:00

8/4 Music by Dick Larson 1:30pm

8/6 **Western Family BBQ** with Music by Cowboy Bob and his dog Buddy 6:00pm

8/11 Music by Karen Wickham 1:30pm

8/18 Music by Bahama Bob 1:30pm

8/21 Outing to Hoard Museum, picnic in the park and Frostee Freeze

8/25 Music by Bill Hill 1:30pm

******Activities subject to change*****

Next Meeting: Wednesday, Aug 26th