

Resident Council Meeting - RECONCILIATION DUE BY 5/31/2017

- **Staff Members Leading:**

- Brandon Kellogg, Life Enrichment Coordinator
- Samantha Prisk, Life Enrichment Assistant

- **What is resident council?**

- An organized, decision-making group of long-term care residents meeting regularly to voice their needs and concerns and to have input into culinary services, activities, policies, and issues affecting their lives in the facility.

NEW BUSINESS

The January Resident Council meeting was attended by (15) residents and (0) family members. Rachel Westermeyer (Nurse), Candy Olsen (Nutritional Services), Dennis Wellnitz (Environmental Services Coordinator), and Noelle Wiebusch (Administrator) attended the meeting to discuss resident concerns.

The JMC RC President MT and Vice President DM were present to call the meeting to order. The meeting began with the Pledge of Allegiance.

The meeting was managed by the Life Enrichment Coordinator; Brandon Kellogg.

Everyone who took part in the meeting were pleased with the services provided at Jefferson Memory Care, with the addition of just a few concerns and suggestions to communicate with the building staff. Summary follows:

Nutritional Services: (Candy Olson)

Announcements:

- No announcements

Comments Include:

- Mother's Day brunch went amazing!
 - **We are glad that you enjoyed it!**
- We would like more coleslaw please!
 - **We can offer more coleslaw**
- Food is always good and on time!
 - **Thank you!**
- Few too many carbs
 - **We will make sure to offer more balanced meals**

Administration (Noelle Wiebusch & Rebekah Kellogg)

Announcements:

- We are happy to announce that Rebekah is taking the new assistant administrator position!
- We have a new customer service representative to take over for Rebekah. Her name is Stephanie

Comments Include:

- No Comments

Resident Health: (Rachel Westermeyer, Alex Fuller & Corriisa Janke)

Announcements:

- Heydy Tovar has taken over our fourth RHC position!
- The Life Enrichment office will now serve as the nurses office

Comments Include:

- Our pendants are not being answered in a timely manor
 - We had some technical difficulties with our pendants this month, but they should be working better now. We will make sure to stress answering the pendants in a timely manor
- Some care-staff are ignoring when asked about where to go
 - We will make sure clear communication is a priority among the care staff

Life Enrichment

Announcements:

- De Christ will be coming on as our new activities assistant on Sundays, Wednesdays, and Fridays
- The Life Enrichment office will be moving to the therapy room in the Bistro

Comments Include:

- We are all happy and enjoy the variety of activities
 - Thank you! We are pleased to hear that you are satisfied!
- We think that the LE staff does a wonderful job!
 - It is our pleasure to be on staff here!

Environmental services:

Announcements:

- We are setting out the garden boxes to be utilized
- The AC is on in the building now, so keep an eye on the windows being open, please

Comments include:

- Could we get more swing sets please?
 - **We will look into that**
- We are happy with the housekeeping/ maintenance!
 - **Thank you!**

Other questions/comments/concerns/feedback:

Meal of the Month:

Residents have decided on a meal of the month for April:

- Breaded chicken
- Coleslaw
- Strawberry Shortcake
- **The meal of the month is to be served on: June (Date not yet Determined)**

The meeting was adjourned by Resident Council President MT and Vice President DM

Next Meeting: Thursday, June 8th at 1:30 pm