

Resident Council Meeting - RECONCILIATION DUE BY 10/30/2017

- **Staff Members Leading:**

- Brandon Kellogg, Life Enrichment Coordinator
- Samantha Prisk, Life Enrichment Assistant

- **What is resident council?**

- An organized, decision-making group of long-term care residents meeting regularly to voice their needs and concerns and to have input into culinary services, activities, policies, and issues affecting their lives in the facility.

NEW BUSINESS

The August Resident Council meeting was attended by (20) residents and (1) family member(s). (Angie Jones) (RHC), Candy Olson (Nutritional Services Coordinator), Brandon Kellogg (Life Enrichment Coordinator), and Noelle (Assistant Administrator) attended the meeting to discuss resident concerns.

The JMC RC President MT and Vice President DM were present to call the meeting to order. The meeting began with the Pledge of Allegiance.

The meeting was managed by the Life Enrichment Coordinator; Brandon Kellogg.

Everyone who took part in the meeting were pleased with the services provided at Jefferson Memory Care, with the addition of just a few concerns and suggestions to communicate with the building staff. Summary follows:

Nutritional Services: (Candy Olson)

Announcements:

- Keep an eye out for new faces in the kitchen!

Comments Include:

- Our broccoli has been a little mushy
 - **We will make sure to boil it for less time**
- Meals have been served on time with good amounts
 - **Good! We are happy to please!**
- We would like some more coleslaw
 - **We can see about doing that!**

- We can't always eat everything that is served
 - **That's okay, we can always save some kinds of food for later**
- Would the kitchen be able to come around with coffee when the water cart comes around?
 - **Well that can be a little dangerous, but we would be happy to bring you some if you let your caregiver, or a kitchen staff know!**

Administration (Noelle Wiebusch & Rebekah Kellogg)

Announcements:

- No Announcements

Comments Include:

- No comments
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Resident Health: (Angie Jones)

Announcements:

- No announcements

Comments Include:

- The pendants have been working better!
 - **Thank you! We are glad to see things working out!**
- People in wheelchairs should not be left in the dining room for so long
 - **Some people in wheelchairs take a little longer to eat, but we will make sure to take those who are finished wherever they would like to go**
- Family member mentioned that the new employees do not know routines or residents well enough
 - **We will continue to train the new employees on what they do**
- One resident stated that she would like her ice pitcher at 11am
 - **We will make a note of that to make sure that you get that!**
- A little more help would be nice when needed from there floor staff, but we understand that they are still learning
 - **We have some new staff coming in, so we will continue to train them as they get more comfortable**

Life Enrichment: (Brandon Kellogg & Sam Prisk)

Announcements:

- We have two new games; spider ball and chatpack. We are also bringing back bocce ball and life on the farm, as well as book club

Comments Include:

- Perfect amount of activities
 - Thank you!
- Could we have more bingo?
 - As we do bingo twice a week already, we may not be able to put another time on the schedule, but we could get some small groups together to play more!
- Some activities are too long, as we get tired
 - We could add some rest stops in our more active activities, but also feel free to take a break if you get tired.

Environmental Services: (Brandon Kellogg-Stand in)

Announcements:

- We will have a new EV manager starting! Bruce Fuller!

Comments include:

- We have some lightbulbs to check in two resident rooms
 - We will make sure to check those
- More room checks for supplies like toilet paper and some soap
 - We will make sure to let the housekeeper know

Other questions/comments/concerns/feedback:

None

Meal of the Month:

Residents have decided on a meal of the month for April:

- Chicken Cordon Bleu
- Peas and Carrots
- Rice
- Apple Pie
- The meal of the month is to be served in: November

The meeting was adjourned by Resident Council President MT and Vice President DM

Next Meeting: Monday, November 30th at 2:30 pm.