

## **Resident Council Meeting - RECONCILIATION DUE BY 9/30/2017**

- **Staff Members Leading:**

- Brandon Kellogg, Life Enrichment Coordinator
- Samantha Prisk, Life Enrichment Assistant

- **What is resident council?**

- An organized, decision-making group of long-term care residents meeting regularly to voice their needs and concerns and to have input into culinary services, activities, policies, and issues affecting their lives in the facility.

### **NEW BUSINESS**

The August Resident Council meeting was attended by (18) residents and (2) family members. Dulcinea (Registered Nurse), Candy Olson (Nutritional Services Coordinator), Brandon Kellogg (Sub-Environmental Services Coordinator), and Noelle (Assistant Administrator) attended the meeting to discuss resident concerns.

The JMC RC President MT and Vice President DM were present to call the meeting to order. The meeting began with the Pledge of Allegiance.

The meeting was managed by the Life Enrichment Coordinator; Brandon Kellogg.

Everyone who took part in the meeting were pleased with the services provided at Jefferson Memory Care, with the addition of just a few concerns and suggestions to communicate with the building staff. Summary follows:

### **Nutritional Services: (Candy Olson)**

#### **Announcements:**

- We will have heavier items on the menu as we get more into fall

#### **Comments Include:**

- Should I be concerned if I cannot eat all of my food? I really like everything
  - **You don't have to eat everything. We are glad you enjoy the food!**
- Our ice cream is staying frozen now, thank you!
  - **We are glad we were able to solve that issue for you!**
- I need to be careful of how much sodium that I am taking in...
  - **We are limiting salt in the menu at this point in the year**

## **Administration (Noelle Wiebusch & Rebekah Kellogg)**

### **Announcements:**

- No Announcements

### **Comments Include:**

- We think you all do a fine job!
  - Thank you!

## **Resident Health: (Dulcinea Galvaniz)**

### **Announcements:**

- We are working hard to make sure that everyone has there medical records in order, and that we can answer any questions you have about your health and care here!

### **Comments Include:**

- The dining room TV is on throughout the night
  - We will turn the volume off at night.
- The fire drills make me feel safe, thank you
  - We want everyone to feel safe here.

## **Life Enrichment**

### **Announcements:**

- No comments

### **Comments Include:**

- We like all of the games
  - Thank you!

## **Environmental Services:**

### **Announcements:**

- No announcements

### **Comments include:**

- The housekeeper has not been cleaning my bathroom the way that I like it...
  - We will make sure to talk to here about your needs!
- Could I use hooks to hang my drapes
  - Sure!
- You do a good job at keeping things in order here!
  - Thank you!

**Other questions/comments/concerns/feedback:**

None

**Meal of the Month:**

Residents have decided on a meal of the month for April:

- Turkey
- Cranberry Sauce
- Dressing & Gravy
- Pumpkin Pie
- **The meal of the month is to be served on: October (Date not yet Determined)**

The meeting was adjourned by Resident Council President MT and Vice President DM

Next Meeting: Thursday, October 12<sup>th</sup> at 1:30 pm.