

Jefferson Memory Care
Resident Council Meeting – 9/26/2018

- **Staff Members Leading:**

Samantha Prisk, Life Enrichment Coordinator

Nic Hoover, Life Enrichment Assistant

- **What is resident council?**

- An organized, decision-making group of long-term care residents meeting regularly to voice their needs and concerns and to have input into culinary services, activities, policies, and issues affecting their lives in the facility.

NEW BUSINESS

The September Resident Council meeting was attended by (20) residents and (0) family member. Nutritional Services: (Shareen Kinateder), Tabitha Martin (RN), Bruce Fuller (Environmental Services Coordinator), Samantha Prisk (Life Enrichment Coordinator), and Nic Hoover (Life Enrichment Assistant).

The JMC RC President MT and Vice President DM were present to call the meeting to order and lead the Pledge of Allegiance.

Everyone whom took part in this months meeting were overall pleased with the services provided at Jefferson Memory Care, with a few additions and comments. Summary as follows:

Nutritional Services: (Shareen Kinateder)

Announcements:

- New faces are coming into the kitchen, please continue to make them feel welcomed!
- As colder weather is upon us, we are implementing more stews, soups, and comfort foods!
- Please refrain from standing outside kitchen door for your and staff's safety. If we do not answer when you knock, we might be out and/or not hear it. We would hate to have any accidents due to not knowing you are outside the door!
- We are now ordering and implementing pumpkin into our menu and more fall themed meals.

Comments Include:

- Continue with the fresh fruits please, we love it!
- We enjoy hearing what's going to be for meals before they are served, especially when there are any menu changes, thank you.
- Last minute changes to the menu can be frustrating at times. (We will continue to improve this issue! We apologize for any inconveniences!)
- Add more spices other than salt to our foods please. (Not a problem, Shareen will be touching base with the residents for personal opinions of what they'd like to see!)
- **Meal of the Month for October:** Pulled pork sandwiches, veggies with ranch dip, potato salad, and baked apples with cinnamon.

Administration (Ericka Goerlitz & Valentino Matlock)

Announcements:

- We have an RHC position open, Sam McCormick had to, unfortunately, move back down to Illinois to be closer to her family. We are sad, but wish her well in her new adventures!
- Trying to get new caregivers on the floor is a main priority, always, here at Jefferson Memory Care. We are striving to get the best candidates to take care of everyone here! We have some new faces coming onto the floor, and a lot of staff switching shifts.

Comments Include:

- None at this time.

Resident Health: (Tabitha Martin)

Announcements:

- Flu season is coming upon us, we are preparing to keep everyone safe, clean, and healthy!
- We will be having a companywide flu shot clinic, here at JMC on October 19th for residents and staff.

Comments Include:

- A few residents asked about the doctor rotation and when the visiting doctors are coming. (We will try to get dates and times for those residents as soon as we know!)
- A resident said when she requests to talk to a doctor or have an appointment made it's taking too long to get a response. (We will be looking into this as well; our main priority is to make sure you all feel at home and safe!)

Life Enrichment: (Samantha Prisk)

Announcements:

- We are working on a 4th Anniversary Party in October for friends, family, and staff. We have decided on an old-fashioned Pig Roast BBQ!
- We will be making some decorating changes in the Bistro as it is now fall, if any residents would like any of the summer items in the Bistro, please let us know!
- We will be having Packer/Badger games on in the living rooms, Bistro, and dining rooms now that it is football season for you all to enjoy!
- We will be having a fun Halloween dress up day and party on October 31st!
- If there are any special requests for families to use the facility for a personal party or any holiday (now that holiday season is coming up) please let us know. If it's not during activity times, the Bistro is always available for you and your families!

Comments Include:

- A resident asked if we could have exercise class at 10am instead of 9:30 am. (of course, added to October's schedule!)
- A few residents asked for more Polish Poker. (We will be scheduling 2x per week!)
- We loved the Photo Shoot we had for Assisted living week! Thank you for the copies of pictures for us to enjoy and look at!
- A resident asked if it was okay if her family could join us for activities. (Anytime, we would love to have friends, family, and staff participate in the fun!)

Environmental services: (Bruce Fuller)

Announcements:

- Bruce will be outside resident's windows for cleaning next couple weeks, so don't be alarmed when you see him!
- As we are transitioning into colder weather, Bruce will be also checking everyone's PTAC's to make sure they're working properly.

Comments include:

- A resident asked if Bruce could come look at his TV's wires as the TV is cutting in and out. (Bruce is on it, will be there by end of week.)

Other questions/comments/concerns/feedback:

None at this time.

The meeting was adjourned by Resident Council President MT.

Next Meeting: 10/24/2018 at 2:30pm in Bistro